



## Lee County Social Service Programs 2019

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**TYPE OF SERVICES:** Services provided by Lee County Social Services can be divided into two broad categories – financial assistance and social services.

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**COST:** Free (unless a fee set by the Social Service Board or County Commissioners)

### **Financial**

**Work First Family Assistance (WFFA)** - Temporary Assistance for Needy Families (TANF). Eligible families may receive a monthly check or one-time payment. Requirements include having a child (under 18 or expected to graduate by age 19) that meets a certain degree of kinship to the adult in the home. There are income and resource limits that are considered to determine eligibility.

**Medical Assistance (Medicaid)** - This program helps families or individuals that are disabled/aged with medical bills (doctor fees, prescription drugs, hospital charges, nursing home care, etc.). All programs have income limits and some coverage programs have resource limits. If eligible, Medicaid can also cover unpaid medical bills for the three months prior to your month of application.

**North Carolina Health Choice** - Health insurance coverage for the children who do not qualify for Medicaid and whose family income is under 211% of poverty. This program requires a yearly \$50 enrollment fee for a family with 1 child or \$100 for 2 or more when the family income is over 159% of poverty. There is a small co-payment for some of the services provided by N.C. Health Choice.

**Food and Nutrition Services** - Supplements low income families/individuals to buy adequate food for proper diets. Households must pass an income and resource test. Allotments are computed based on income, certain household expenses, living arrangements and household size. Eligible households receive an EBT card (electronic debit card) that they use to purchase food. The EBT card can be swiped at grocery merchants similar to a credit card.

**State-County Special Assistance for Adults** - A cash supplement to help low-income individuals residing in Adult Care Homes (such as rest homes) pay for their care. Adult Care Homes are unlike nursing homes in that medical care is not provided by home staff. Designated staff may administer medications and provide personal care services such as assistance with bathing, eating, and dressing

**Child Support Enforcement** - This program seeks to establish paternity, establish child support orders, enforce orders, collect payments, and obtain medical insurance from absent parents.

**Crisis Intervention Program** - This program is for low-income households in a heating or cooling related life-threatening emergency. This program has limited funding and will be provided to eligible recipients until funds are exhausted. Eligibility for assistance is based on current temperatures, household size, household composition, health risk factors and income. Payments are made directly to the heating and cooling vendor.

**Low Income Energy Assistance Program** - This program provides a once-a-year assistance to low-income households to help with the cost of heating. Applications are taken starting December 1 thru March 31. In the month of December, applications will be taken on anyone age 60 or above or receiving services from the Division of Aging and Adult Services. Payments are made directly to the heating source vendor.

**Energy Neighbor Energy and CEMC Project Share** - This program is for households in a heating or cooling related emergency when service is provided by Energy Neighbor or Central Electric Membership Corporation. These programs have income limits and authorization is based on funding availability.

**Jim Garner Fuel Fund for the Elderly** - A program run strictly on contributions from the community. These funds are used to provide heating or cooling for the elderly that are living on fixed incomes. The program is expanded when contributions allow, assisting this same elderly group with limited prescriptions.

**Child Care Subsidy** - This program authorizes child care services for eligible families based on the need for child care. The needs include employment, attending school, receiving Child Protective Services, special development needs, homelessness, as well as child welfare services. Eligibility requirements may vary based on the need for services. There may be a monthly fee based on household income.

## **Social Services**

**Work First Employment Services** - Purpose of this program is to assist Work First recipients in becoming self-sufficient through job training and education, with an emphasis on job placement.

**Child Services** - Recruitment, training and licensing of foster/adoptive parents, conduct independent adoptions, supervision of adoptive placement, home studies for relative adoptions. Supervision of dependent children in foster care with the focus on return to family or other permanency situations, i.e. adoption, guardian, custody. Investigation or assessment of families where abuse/neglect/dependency has been alleged and treatment (case management) for families where abuse/neglect/dependency has been established.

**Adult Services** - Services include, In-Home Aide Home Management Services, Adult Day Care (day care for adults), Nursing and Adult Care Home placement, adult protective services, and monitoring adult care homes/family care homes under the licensure rules and regulations of the Division of Facility Services. Provides guardianship services for individuals found incompetent and there is no family or individual willing, able and responsible to serve.

**Community Alternative Program (CAP)** - A Medicaid waiver program, which provides an alternative to nursing home placement for those eligible persons.

**Special Assistance (SA) In-Home** - Individuals must have income below the federal poverty level, be eligible for Medicaid and otherwise eligible for Special Assistance, have an FL-2 indicating a need for Adult Care Home level of care, have an assessment and service plan that indicates the individual can live safely at home with services.

**Aid to the Blind** - Aid for people who are not eligible for Medicaid, but need aid in getting eye exams and eye glasses; social work services for the blind. Appointments are necessary.

**Disaster Assistance** - Assist the American Red Cross and Emergency Management in the event of a disaster. Functions would include registration of residents of shelters, management of the shelters and providing services to shelter residents.

**Disposition of Unclaimed Bodies** - When Lee County residents expire and the bodies are not claimed for burial by friends or family, Social Services must dispose of the bodies. This disposition does not include a funeral or burial.

**Voter Registration** - Register to vote all individuals applying for benefits, recertifying their benefits, or updating an address at a public assistance agency.

**Fishing License Waiver** - Issue Residential Subsistence Inland/Coastal Recreational Fishing License Waivers for recipients of Medicaid, Food Stamps and Work First Family Assistance.